R. W. Basham Pty Limited

ABN 66 000 134 467

Marine Wholesale Distributors

Telephone (02) 9319 6027
Fax (02) 9319 5157
Fax Int. (612) 9319 5157
Email info@rwbmarine.com.au

Postal Address:
PO Box 510
Alexandria NSW 1435
AUSTRALIA

Delivery Address:
146 Cope Street
Waterloo NSW 2017

To: ITT Industries Jabsco
Bingley Rd, HODDESDON Herts EN11 OBU, ENGLAND

WARRANTY CLAIM

Please supply the following goods and charge to our account

No: **10991**

Your Contact: CHRIS CHURCH
Date: 18-Aug-06
Our Contact: Martin Basham
Page: 1 of 1
Freight via: PLEASE CREDIT OUR ACCOUNT. CLAIMING ITEMS REPLACED UNDER WARRANTY

Qty	Supplier Part No.	RWB No.	Description	Price	Disc1	Disc2	Nett Prc
1	29090-2000	J10-100	Manual Toilet - Compact	72.48			72.48
3	29200-0120	J11-102	Toilet Pump Convert 12v	154.41			463.23
1	50890-1000	J11-116	Waste Pump 12v	108.50			108.50
2	45490-1000	J11-120	"Y" Valve	24.14			48.28
3	29045-2000	J15-200	Major Service Kit	12.38			37.14
1	29040-2000	J15-205	Pump Assembly Manual Toot	29.72			29.72
3	29044-2000	J15-239	Seal Assembly	2.69			8.07
2	37004-1000	J16-222	Base & Elbow Kit	35.53			71.06
1	29101-0000	J16-230	Service Kit For 29200	21.43			21.43
1	1040-0000	J16-311	Seal Kit For 37010	2.21			2.21
1	43990-0066	J16-323	"O" Ring	0.84			0.84
1	29071-1000	J16-332	Macerator Housing (29200)	10.14			10.14
9	12573-3000	J21-100	Accumulator Tank	15.56			140.04
1	23250-0000	J21-106	22 Litre Accumulator Tank	45.12			45.12
3	59000-1000	J21-130	Aqua Filta Complete Units	17.27			51.81
8	59100-0000	J21-131	Replacement Filter Cart.	11.08			88.64
1	18753-0650	J25-131	Pressure Switch Par-Max2	8.46			8.46
1	37202-2012	J40-104	Shower Pump 12v	67.06			67.06
2	23680-4003	J40-110	Water Puppy 2000 12v	66.85			133.70
2	23920-2213	J40-116	Utility Puppy 3000 12v	163.79			327.58
2	23870-2200	J40-156	Fuel Transfer Pump 12v	90.74			181.48
4	50830-2012	J40-167	Cyclone Pump 12v BSP	91.89			367.56

Order Total: 2,284.55

Comments

WARRANTY CLAIM - CLAIMING GOODS REPLACED DECEMBER 2005 TO AUGUST 2006

Invoice or Delivery Docket showing our Purchase Order No. MUST accompany goods.

01JAN06

Jabsco
Bingley Road, Hoddesdon
Hertfordshire, EN11 0BU
United Kingdom
tel +44 (0) 1992 450 145
fax +44 (0) 1992 467 132

janice.bantock@itt.com

Warranty Claim

To be completed by the claimant			
Company Name	R. W. BASHAM P/L	A/C No	
Contact Name	PAUL CHAPMAN	E Mail	WARRANTY@RWBMARINE.COM.AU
Contact Tel No		Fax No	
Customer Ref		Date	

	Qty	Part No	Description of failure	Serial Number/ Date Code of item	Date sold to customer	
S16-332	1	2907-1000	PARTS MISSING	03F	NOV05	
S21-100	1	12573-3000	CRACK IN TOP THREAD	05E	?	
S20-120	1	29190-0012	MOTOR BURNT OUT	04E	MAY05	
S40-116	1	23920-2213	MOTOR BURNT OUT	04E	SEP05	
S11-102	1	29200-0120	LEAKING	0504	JAN06	
S20-110	1	23680-4003	SEIZED	04H	JUN05	PT.
S11-120	1	45490-1002	LEAKING	?	?	
S21-131	1	59100-1000	LEAKING	03G	?	
S11-102	1	29200-0120	LEAKING	040524	?	

For Official Use Only		
Code	Disposal Instructions	Credit Approval
D	Dispose of Item	
R	Return the item as soon as possible	To be signed by the Quality Manager
H	Hold the item for Area Sales Manager	Date of Settlement

ITT Industries

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Warranty Claim

To be completed by the claimant			
Company Name	R. W. BASHAM P/L	A/C No	
Contact Name	PAUL CHAPMAN	E Mail	WARRANTY@RWBMARINE.COM.AU
Contact Tel No		Fax No	
Customer Ref		Date	

Qty	Part No	Description of failure	Serial Number/ Date Code of item	Date sold to customer	
1	59100-0003	WON'T SEAL	1	1	
1	59100-0000	CRACKED	C05	NOV 05	
1	29040-2000	LEAKING	04E	7/6	
N/A	59100/40000				
1	59100-0000	CRACKED	K03	05 DEC 05	
1	12573-3000	CRACK IN TOP TREAD	05G	FEB 06	
1	59100-0000	CRACK	04F	OCT 05	
1	1040-0000	USED FOR LEAKING TOILET			
1	43990-0006	USED FOR LEAKING TOILET			

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Warranty Claim

To be completed by the claimant			
Company Name	R. W. BASHAM P/L	A/C No	
Contact Name	PAUL CHAPMAN	E Mail	WARRANTY@RWBMARINE.COM.AU
Contact Tel No		Fax No	
Customer Ref		Date	

Qty	Part No	Description of failure	Serial Number/ Date Code of item	Date sold to customer	
1	50830 -2012	~~A~~ SENT BACK TO UK			
1	12573 -3000	~~BB~~ CRACK IN CENTRE SEAM	050	28SEP05	
1	59000 -1000	LEAKING	C05	MARDS	
1	23250 -0000	~~A600~~ DENTED			
1	12573 -3000	SPLIT	05H		
1	12573 -3000	CRACKED	05D		
1	12573 -3000	SPLIT	04F		
1	37004 -1000	FROM CONCRETE TOILET	05C		
1	53000 -1000	AQUA FILTER	H05		

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Warranty Claim

To be completed by the claimant			
Company Name	R. W. BASHAM P/L	A/C No	
Contact Name	PAUL CHAPMAN	E Mail	
Contact Tel No		Fax No	
Customer Ref		Date	

	Qty	Part No	Description of failure	Serial Number/ Date Code of item	Date sold to customer	
321-100	1	12573 -3000	SPLIT	05H	APR06	
321-131	1	59000 -1000	CRACKED	F03		
311-110	1	508000 -1000	BASE CRACKED	06D		
311-102	1	29200 -0120	MOTOR BLOWS FUSES	040424	FEB06	
321-100	1	12573 -3000	TANK CRACKED	05C	DEC05	
321-131	1	59000 -1000	SPLIT	F04	LATE 05	
340-110	1	23680 -4003	SEIZING	05E	JUN06	
310-100	1	29090 -2000	Broken	05E	MAR06	
21-100	1	12573 -3000	CRACK AT TOP THREAD	05H		

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07AUG06

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Warranty Claim

To be completed by the claimant			
Company Name	R.W. BASHAM	A/C No	
Contact Name	PAUL CHAPMAN	E Mail	
Contact Tel No		Fax No	
Customer Ref		Date	

Qty	Part No	Description of failure	Serial Number/ Date Code of item	Date sold to customer	
1	37004-1000	BOWL TO BASE SCREW OVERTIGHTENED	05H	N/A	
1	5000-1000	CONSUMER HAD ANOTHER ONE FROM THE SAME BATCH WITHOUT A WATER ARRANGEMENT FOR THIS	F04	APR06	
1	59008-0000	SPLIT	C05	FEB06	
1	18753-0650	FAULTY	04/=	JUN06	

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