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Warranty Claim

WAF000318

To be completed by the claimant			
Company Name	JohnsonDiversey	A/C No	
Contact Name	Antonio Pedicillo	E Mail	Antonio.Pedicillo@johnsondiversey.com
Contact Tel No	0041 71 969 25 33	Fax No	0041 71 969 25 38
Customer Ref		Date	

Qty	Part No	Description of failure	Serial Number/ Date Code of item	Date sold to customer	
14	31800-7095	poor performance			
1	31800-7095	Thread teared out			

For Official Use Only		
Code	Disposal Instructions	Credit Approval
D	Dispose of Item	
R	Return the item as soon as possible	To be signed by the Quality Manager
H	Hold the item for Area Sales Manager	Date of Settlement

ITT Industries

Hello

The codes are

1 - 05C 51706 -> Reduced flow rate
2 - 03E 35424 -> Thread damages
3 - 05H 33537 -> Reduced flow rate
4 - 05I 14005 -> Reduced flow rate
5 - 05E 48389 -> Reduced flow rate
6 - 15 (10 Pumps) - 05E 37838 -> Reduced flow rate

For information, before we assemble the pumps in the machines we change the membranes.
Additional information, when a pump has a reduced flow rate we change it with a other an these is working perfect - there is no problem with electricity.

Kind Regards

Giuseppe Di Cristo
Quality department

JohnsonDiversey Schweiz