Robin Hoppmann

From: Kennedy, Christopher - Jabsco [Christopher.Kennedy@itt.com] on behalf of Liaison, Customer - Jabsco [Customer.Liaison@itt.com]

Sent: Tuesday, April 11, 2006 10:13 AM

To: Robin Hoppmann

Cc: Farrer, David - Jabsco WW

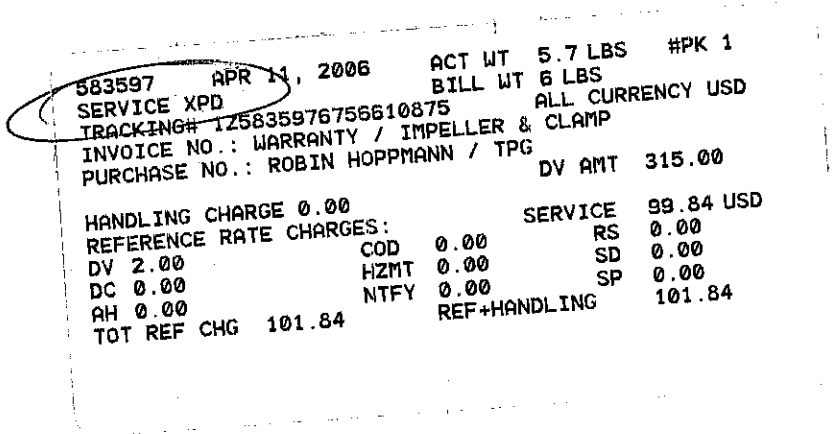
Subject: RE: RGA #

Hello Robin,
Your RMA number is 000118. When returning items please mark clearly the RMA number and mark the package for my attention at the address below.
Regards,

Chris Kennedy
Quality Engineer
Customer.liaison@itt.com

ITT Jabsco - Flojet,
Bingley Road,
Hoddesdon,
Hertfordshire,
EN11 0BU,
UK.

Tel: 01992 450 145 ext 283
Fax: 01992 467 132



583597 APR 11, 2006 ACT WT 5.7 LBS #PK 1
SERVICE XPD BILL WT 6 LBS
TRACKING# 1Z5835976756610875 ALL CURRENCY USD
INVOICE NO.: WARRANTY / IMPELLER & CLAMP
PURCHASE NO.: ROBIN HOPPMANN / TPG
DV AMT 315.00

HANDLING CHARGE 0.00 SERVICE 99.84 USD
REFERENCE RATE CHARGES: RS 0.00
DV 2.00 COD 0.00 SD 0.00
DC 0.00 HZMT 0.00 SP 0.00
AH 0.00 NTFY 0.00 101.84
TOT REF CHG 101.84 REF+HANDLING

-----Original Message-----
From: Robin Hoppmann [mailto:rhoppmann@Walker.carlisle.com]
Sent: 11 April 2006 14:45
To: Liaison, Customer - Jabsco
Cc: Farrer, David - Jabsco WW
Subject: RE: RGA #

Has anyone been able to look at this yet?

From: Robin Hoppmann
Sent: Friday, March 31, 2006 8:31 AM
To: 'Customer.Liaison@itt.com'
Subject: RGA #

Value
$ 315.00

I have one impeller 8984-0005, one clamp 21908-0001 and one screw 21909-0000 that I need to send back under warranty for credit.

Thank you,
Robin Hoppmann
Walker Stainless Equipment
608-562-7823